

## **SECRETARY MANAGER'S REPORT CLUB NORTH HAVEN**

With pleasure I present my 2015-2016 report. I am proud to report a strong cash flow with a positive figure of \$773,763 and a trading profit of \$104,873 for our financial year 2015-2016. This has been a very positive year for our club, with a healthy bank cash figure as at 31<sup>st</sup> May 2016 of \$622,967. In the past twelve months the Club has paid \$133,731 off our bank loan and is now in a sound financial position moving forward. The most pleasing aspect of Our Club is that all income areas were well up on last year and all areas have made a positive contribution to the Club's bottom line



Over the past twelve months, the Board and Management have continued to upgrade and improve the facilities of the Club and Motel. Some major improvements have been the purchase of a second courtesy bus for the benefit of our members and visitors, upgrading of the in house PA system, continued upgrading of the motel with bathroom renovations, air conditioning, hot water systems, new roof over the pool and BBQ area and the continued upgrading of the Club gaming areas. The Club's capital expenditure on further improvements was \$480,000 for 2015-16. We have also supported many local sporting and charity groups by donating monies totaling \$38,000.

I would like to personally thank all of our members and visitors who have helped us achieve such a positive year. The Club looks forward to your continued support and patronage into the future.

I am so proud of our staff. I would like to personally express my thanks to all staff for their dedication and hard work over the past twelve months. Their commitment to providing excellent service has been continuously conveyed to me throughout the year by the members and visitors who attend our wonderful Club

### **Seagulls Restaurant**

The Board and Management would like to congratulate Warren Thom, our Catering Manager, and his loyal team, for continuing to provide fresh quality food for our members and visitors at very affordable prices. If you have not yet tried our restaurant please put it on your to-do list. I am sure you will enjoy our meals and hospitality.

### **Haven Waters Motel and Apartments**

To Ron & Jo Payne and their staff, this past year has been the best in my tenure at our Club - I congratulate you both on a magnificent result. You both continue to provide pleasant service to our many visitors that frequent the Haven Waters Motel. I constantly receive accolades from members and visitors on how good the Motel service is.

### **The Bar**

To our bar staff, thank you for continuing loyalty in providing first class service to our members and visitors, making them feel that this Club is their second home.

### **Reception**

Congratulations to Jenny, Josh and Laura. Your warm, welcoming smiles continue to make our visitors feel at home.

### **The Greens**

Congratulations Nathan and assistants, Steve and Chris, for maintaining a brilliant standard with our bowling greens, gardens, surrounds and general maintenance.

### **The Office**

To Shane, Josh, Sandy and Sue, a big thank you for all your support throughout the year on a job well done. It is a pleasure to work with such wonderful employees.

### **The Bowls Office**

To the Men's Club, Ladies' Club and Touring Bowlers Club, thank you for your continuous effort in the promotion and coordination of this wonderful game. A big thank you to the outgoing committees and a warm welcome to the incoming committees. I am looking forward to working with you all and providing continued support in the coming year.

### **The Sub Clubs**

To all our Sub Clubs - Fishing, Darts, Golf, Line Dancing, Rock n Roll, Tai Chi, Heart Moves and Snooker a big thank you for your continued support of our Club

Many of the jobs in the Club are performed by our members on a voluntary basis. I would like to thank the office bearers of the Men's and Ladies' Bowls Clubs, bowls coaches and committees of our sub clubs, whose assistance and support is invaluable.

The past twelve months working with the Board of Directors has been harmonious and enjoyable. The goals that were set and achieved by the Board and Management has been very gratifying. This Club has a strong, loyal and dedicated team of Directors who are always willing to help when required. Chairman Gary, Deputy Chairman Col, Treasurer Brian and Directors Anne, Betty, Carol, Ken, Kevin and Greg, thank you for the many hours of assistance each week.

Recently the Club had the Development Application approved by Council for renovations which will improve and update our facilities. The Board and Management will continue to consider and look at all options to maintain and provide the best facilities into the future for our Club and its members and visitors.

Once again, to all the members of Club North Haven and their visitors, a big thank you for your patronage and loyalty throughout the past year. With your support our Club continues to grow and evolve. Each year we encourage you to support your Club by attending one of our entertaining shows. We have entertainment every Thursday night along with the Clubs' Super Draw. Whether having a game of bowls, bringing a friend out to dinner or just coming to the Club for a social drink, remember, it is your Club that you are supporting into the future.

The Management and staff will endeavor to make Club North Haven a friendly and enjoyable place for everyone to visit.

Peter Negus  
Secretary Manager